

From: Fyffe
To: Microsoft ATR
Date: 1/23/02 1:24pm
Subject: Microsoft proposed settlement

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530
January 23, 2002

Dear Mr. Ashcroft:

I am writing in support of the recent settlement between Microsoft and the U.S. Department of Justice. Although I am a Microsoft supporter, I think their heavy-handed marketing tactics needed to be tempered to protect the consumers rights. Now that a settlement is possible, I believe that the concessions agreed upon AND the one I added, will effectively allow other vendors to promote their own products and protect consumers.

Under the terms of the settlement, Microsoft has agreed to not retaliate against software developers and computer makers who develop or promote non-Microsoft products. They have also agreed to document and disclose for use by their competitors interfaces that are internal to Windows operating system products.

Futher, I suggest microsoft be required to support by toll-free telephone all of their products for 6 months after purchase and 6 months after each upgrade. And Microsoft should be required to offer continuing support toll-free for the reasonable annual fee of \$25 (indexed for inflation).

These stipulations are more than fair and will ultimately be in the best interest of the American public. Especially the one I added. Please finalize the settlement and I thank you for your time.

Sincerely,
James Theodore Fyffe
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813-837-1382

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